OFFICE OF THRIFT SUPERVISION

Approval of a Bylaw Amendment

Order No. 99-67

Date: November 5, 1999

Charter One Bank, FSB, Cleveland, Ohio, has filed, pursuant to 12 C.F.R. Section 552.6-1(b), an application with the Office of Thrift Supervision ("OTS") to amend its bylaws to increase the size of its board of directors to twenty-two directors (the "Application").

The OTS has considered the written analysis and recommendations of the Central Regional Office, and the Office of Examination and Supervision and a legal opinion from the Chief Counsel's Office (collectively, the "Staff Memoranda"). For the reasons set forth in the Staff Memoranda, the OTS has concluded that there is an adequate basis to approve the Application. Therefore, OTS hereby approves the Application.

By order of the Director of the Office of Thrift Supervision, or her designee, effective November 5,1999.

Scott M. Albinson Managing Director Office of Supervision